

Steps for Parents to Submit Requests through [bConnected Web portal](#)

Step 1: Type **http://www.bridgeportedu.com/** in search engine.

Step 2: Scroll down and click **bConnected Parent Hotline** link.

Step 3: Click **bConnected City Services** at top of the page.

Step 4: Scroll down. Under **bConnected** also offers the following functionality click **bConnected Citizen Portal**.

Step 5: To the right of the page, under question request or comment **click submit a service request**.

Step 6: Sign in with existing username and password, create a new user name and password or click skip this step.

Step 7: Fill out personal info, where and what the issue was, any additional details and confirm service request.